

Flow Assessment for Execution Excellence

Assessing | Consulting | Training | Facilitating | Coaching | Mentoring

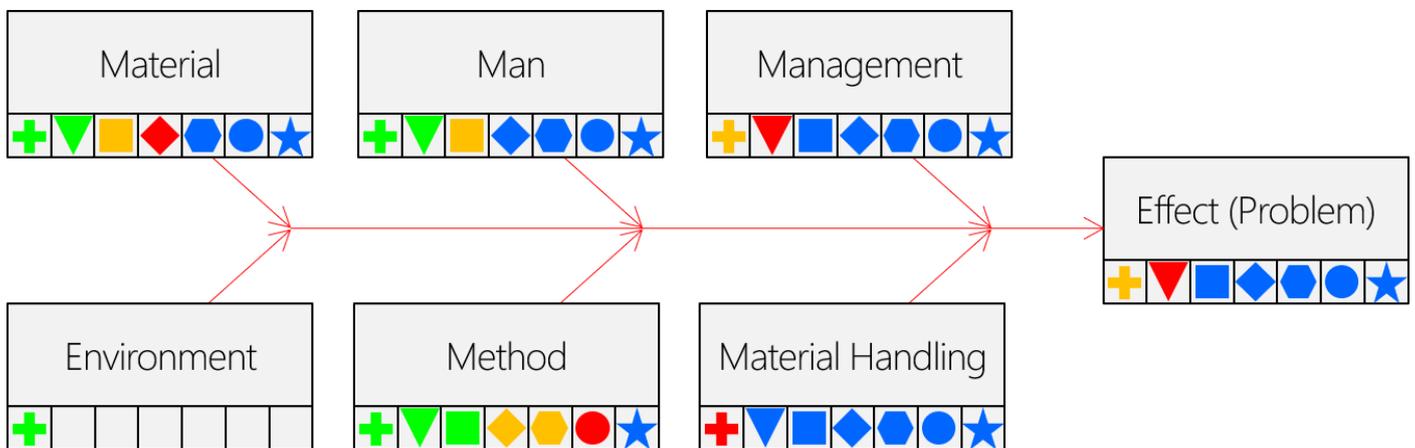


The CMMI is the most popular and widely spread maturity model along with the other ones on business excellence, operational excellence, human resources excellence, etc. The flow assessment aims at emphasizing on some basics which are implicit in all the existing maturity models. Apart from this the flow assessment also fosters scientific problem solving for continual improvement and learning.



- Identifiable (Beginner): The flow with a rhythm is being regularly practiced and can be clearly identified.
- Verifiable (Aware): The flow can be easily verified by comparing with the documented standard.
- Measurable (Learner): The performance (Efficiency and Effectiveness) of the flow can be measured.
- Reportable (Good): The performance of the respective flow is being reported regularly on-time for reviewing.
- Governable (Fluid): The performance of the flow is being monitored, controlled, steered, and governed for stability.
- Capable (Coach): The performance of the flow is consistently meeting the targets and specifications.
- Predictable (Master): The performance of the flow is being predicated for taking preventive measures.

Sustainability is addressed by the four maturity levels and improvement by 3 maturity levels, for realizing sustainable growth – the dream of any company. Applying the same principles for each of the contributing factors to an effect, the flow assessment drives scientific problem solving.



An analogy for this assessment is looking at the map of a city and being able to locate the origin and destination and find roads linking both, using a route map to a destination, which can anytime be used to compare the actual position, having a GPS location device to measure the actual location, regularly reporting the traffic status and ETA on the APP screen, checking the road blockages ahead and deciding to take a deviation to reach the destination on time, being delighted after checking the earlier journeys and confirming that the ATA (Actual Time of Arrival) was same as or earlier than the initial ETA (Estimated Time of Arrival) and finally maintaining the same ETA despite changes in traffic. (Blog: <https://dinakarmurthy.com/2020/12/13/how-good-are-you/>).

The flow assessment is simple, yet profound, for enhancing the predictability of outcomes.